



ANO	CANAL	JAN	FEV	MAR	ABR	MAI	JUN	JUL	AGO	SET	OUT	NOV	DEZ
2018	Atendimento	0	0	0	2	2	0	0	1	2	5	1	0
2018	Email	16	9	10	13	18	6	23	25	35	73	21	4
2018	Formulário	1	1	0	0	0	0	3	1	0	0	0	0
2018	Internet	52	35	26	32	43	19	31	98	83	144	28	16
2018	Intranet	0	0	0	0	3	0	0	1	0	0	0	0
2018	Telefone	116	106	73	76	195	45	39	127	178	339	48	24
2018	WhatsApp	0	0	0	0	0	0	0	0	31	86	2	0