



ANO	CANAL	JAN	FEV	MAR	ABR	MAI	JUN	JUL	AGO	SET	OUT	NOV	DEZ
2015	Atendimento	0	0	0	0	0	1	1	0	1	0	0	0
2015	Email	0	0	0	24	23	32	21	24	20	16	9	7
2015	Formulário	0	0	0	3	1	1	3	1	0	9	1	0
2015	Internet	0	0	0	7	6	8	20	19	19	28	23	15
2015	Intranet	0	0	0	2	3	0	7	0	0	5	4	7
2015	Telefone	0	0	0	16	11	16	6	9	13	12	18	8